



Commissioner Tools – Bi-Weekly Status

October 23, 2015

Resolved

- Assigned and Unassigned Reports are now including all units, even those without registered leaders.
- When a contact was entered without a contact date (a required field) the system was defaulting the date to 12/31/1969 and these contacts were not appearing on the dashboards nor on the reports (those contacts that commissioners reported as disappearing). We are now defaulting to current date when no contact date is entered. As a reminder, for contacts to be counted properly, please ensure contact dates are entered in the following required format: mm/dd/yyyy.
- Roundtable events are once again allowing commissioners to record attendance.
- Comments are again saving for detailed assessments.

Report Modifications Continuing

We plan to make further enhancements to the Commissioner Contacts report. Presently it is reporting a line for all units assigned even if no contacts were made for that unit. Our plan is to only include units for which a contact was made regardless if the unit is assigned or not. Also, we will include a column for registered position and modify the 'District' column to report 'Registered District' to list where the commissioner making the contact is registered.

Example: if an Assistant District Commissioner John Smith is registered in District One but made a contacts for a unit in District Two the report will show as follows:

Commissioner Contact Report for District Two (title)

John Smith District One Asst District Commissioner Unit 0001(under District Two structure) 1 (contact count)

Newsletter Timing

Since we are having fewer system modifications and have received minimal suggestions on best practices to publish our content for this newsletter is dwindling. The Task Force has decided we will move our publication to a monthly schedule. However, when major system updates are made we will continue notify you via this email distribution list or posting notification on the my.Scouting landing page.

Support

For system-related issues including down time, please email the Member Care Contact Center at myscouting@scouting.org, or call 972-580-2489 and log an incident to ensure proper handling and tracking.

Thank you for your continued service and support.

The Commissioner Tools Task Force

