Commissioner Tools - Weekly Status

February 20, 2015

Resolved Issues

- A fix to the "extended access" issue was implemented resolving the following:
    - Duplicate commissioners are no longer reflected in reports, assignments, and other tools.
    - Units whose Key 3 leadership changed during renewal no longer appear twice on reports.
    - On lapsed or unposted units, commissioner assignments are now reflected correctly on unit and commissioner profile dashboards.
- The "Assign Commissioner" button is now functional allowing assignments to be made at the unit level. This now provides the ability to make assignments at the unit level as well as in the Commissioner Profile tab.

Open Issues *(Statuses will be provided in a subsequent release)*

- Dashboard figures are not matching current reports or contacts entered on a day-to-day basis as the dashboard is updated monthly. The dashboards were updated for January month-end. A weekly update will be run until a nightly process can be implemented.
- Council and certain district reports are timing out. We're working to display a progress bar to show level of completion. Additionally, we're working to generate summary reports for larger councils/districts to alleviate processing times. We're continuing to optimize queries and standardize the look and feel of the reports.
- Unit Key 3 will have to login to my.Scouting when completing a Unit Assessment. Wording in the Unit Assessment Key 3 e-mail generated for a Schedule contact will be updated to include details regarding this change.
- Not all positions are displaying on the Commissioner Profile tab in Commissioner Tools. A solution is currently being verified before applying to production and will be resolved soon.
- A new role for assistant area commissioners was created, but was not tied to my.Scouting security. Once applied, this role will mirror the same security privileges as the area commissioner.
- My.Scouting functionality is still not supported on tablets. An upgrade is in progress to the base functionality which will allow tools to work on tablets. (For those anxious to use with an iPad, a Photon Flash Player application is available from iTunes that allows my.Scouting Tools to work on the iPad. You **must** click the "Lightning Bolt" button in the toolbar to enter streaming mode to view Flash content. **NOTE: Photon Flash Player is not a BSA supported application**.)

Commissioner Website

The commissioner website has been redesigned to give you a more consolidated site making it easier to navigate and access information you need, and provide the latest activities taking place. Click here to check out the new site.

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Commissioner Trained Leader Enhancement

Most commissioner leader positions who completed a position-trained course prior to 2013 are not reflected as position trained on my.Scouting Tools. An enhancement to the Training Manager tool will be implemented flagging those who completed a leader-position training course prior to 2013 as trained. Additionally, a new course code (D101) will be available to post commissioner basic training taken prior to 2013.

Sandbox Maintenance

The sandbox environment test council data will be refreshed next week. During that time, all data for the sandbox councils will be updated to match production (encrypted) to ensure registrations are up to date. This may affect some sandbox logins. In those cases, we will distribute a replacement username and password to the Council Champions.

Support

As a reminder, please contact your council champion first for assistance with any Commissioner Tools program related questions. If you experience any **system**-related issues while in MyScouting Tools, please email the Member Care Contact Center at myscouting@scouting.org and log an incident to ensure proper handling and tracking.

Thank you for your continued patience and support as we work to resolve the open issues.

The Commissioners Task Force

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