FAQ’s

Is parent contact info synced?

Parent info must be added in by unit. There is also an option to opt out and an option to set up text alerts.

Can leaders add a Scout to their roster manually? Does it flag those Scouts as unregistered until an application is submitted and processed?

Yes and yes, advancements cannot be leader approved, purchased, or awarded until a Scout is officially registered.

When you fill out the advancement report for a pack, will it show up on each individual Scout as well?

Yes.

How many adults can have the admin permission to create events on the unit calendar?

There is no limit for units, but there is a limit of three adults per council.

Who has permission to edit the unit calendar?

Anyone who is a unit admin has permission to edit the calendar.

Who can add/remove advancements?

Anyone with full control or edit access can mark advancements as complete. Additionally, they must be a leader in order to approve them.

What positions can be assigned?
Every position can be assigned, but not positions with BSA

**Can a Merit Badge Counselor log advancement?**

Yes, but it is not their primary responsibility.

**When will a Merit Badge Counselor be listed as one?**

A Merit Badge Counselor will be listed as one when they turn in the appropriate application to BSA.

**Is there access for BSA professionals?**

Access for BSA professionals is forthcoming. For now, there is separate access for BSA professionals.